



Neighborhood House™

# Annual Report 2010



To access programs and services:  
651-789-2500— [www.neighb.org](http://www.neighb.org)—[info@neighb.org](mailto:info@neighb.org)

# Thank You for your Support

Dear Friends,

Thanks to the commitment and dedication of our participants, staff and donors, 2010 was a remarkable year for Neighborhood House.

We experienced many significant events. For example, our youth leadership group participated in a once-in-a-lifetime opportunity when they sang with legendary rock band, Pink Floyd. Give to the Max garnered \$35,000 in just one day to support all Neighborhood House programs. Our Resource Development department kicked off the Corporate and Business Roundtables to strengthen our reciprocal relationships with business partners. Tou Yang, one of our dedicated staff, partnered with Saint Paul Police to help solve a local crime and was honored with a Police Chief Citizen's Award. We made the decision to adopt East Side Family Center, expanding our staff and service offerings to six locations in 2011. And, we celebrated the year with a successful new fundraiser, Revel with a Cause at Barrio in Lowertown of Saint Paul. It was a great night filled with stories of success, generosity and partnership. Please plan to join us this year, on October 6.



Thank you for your support. We are grateful to you for helping strengthen our community this year and in the future.

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Armando Camacho  
President

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Terri Thao  
Board Chair

# Mission

**The Neighborhood House Mission** is to help people, families and organizations develop the skills, knowledge and confidence to thrive in diverse communities, since 1897.



## 2010 Board of Directors

Terri Thao, *Chair*  
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## 2010 Honorary Board

Dick Bancroft  
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Luis DeCubas\*  
Elizabeth Driscoll  
Stan Fishman\*  
Harry Gaston\*  
R. James Gesell  
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Marjorie Neihart\*  
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Frank Rodriguez\*  
Katharine Roe  
Elaine Saline\*  
John Scanlan  
Gordon Shepard\*  
Jean West

\*deceased

## Our Programs: Basic Needs



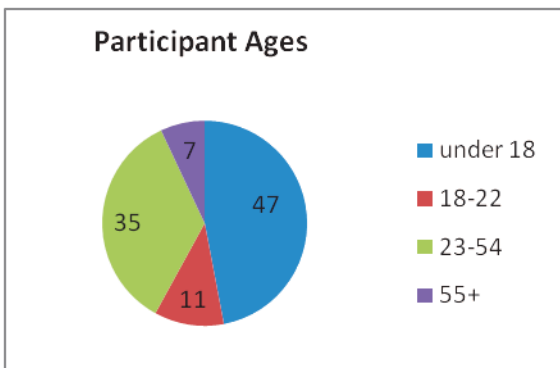
### Basic Needs

assists families to secure access to food and connect them with community services that help them gain economic and functional stability.

### The Food Shelf

stocks culturally appropriate food, allows for participant

selection of food and uses a unique model of personal and intensive service with a staff member in order to connect a participant to any additional resources needed.



## NEARLY 50% OF FOOD SHELF PARTICIPANTS ARE CHILDREN

In 2010, the Food Shelf served an average of 3,000 pounds of food daily to approximately 39,000 people annually and nearly 50% of those served were children.

**Did you know?** *Neighborhood House School Supply Drive raised school essentials for nearly 2,000 children and the Holiday Toy Drive provided toys to over 600 families.*

**Basic Needs Support** connects families in crisis with a caseworker who provides home visits and coaching to improve the health and well-being of an entire family.

**Refugee Resettlement** provides similar services, but for newly arrived refugees—helping navigate their new community on an individual basis.

## HELPING IMPROVE LIVES, ONE FAMILY AT A TIME

Together, Basic Needs Support and Refugee Resettlement services helped **275 families improve their quality of life** through access to information on employment, life skills, parenting, plus referral to additional Neighborhood House services.



## Participant Snapshot Adapting to changing Populations to Serve those who Need us Most

In 2009, we received our first KaRen refugee resettlement grant from the State of Minnesota to better provide



assistance to this new refugee population from Myanmar. Within one year of receiving the grant, 13.5% of all Basic Needs participants spoke the KaRen language, receiving services from basic needs support, refugee resettlement and the food shelf.

# Our Programs: Education

**Adult Education** teaches literacy and the life skills necessary for gaining economic self-sufficiency and



creating future opportunities for adult learners and their families.

## BRIDGING THE DIGITAL DIVIDE

All classes started using blogs, Facebook, and other social media platforms to assist student learning and form community,

teaching both English and computer skills simultaneously. As a result of this kind of comprehensive effort, **255 learners achieved employment-related goals and 393 learners increased their computer literacy skills.**

**Family Support and Education** partners with families to promote healthy development and school readiness for their children and to enhance family stability and economic self-sufficiency.

## ONE NEW LOCATION, TWO TIMES THE PARTICIPANTS

In 2010, The Highland Family Center opened a new location in the Sibley Plaza Shopping Center, nearly doubling the participants served in just one year.

The Highland Family Center	2009	2010
Individuals	724	1,519
Families	500	703

**Health Access** programming helps reduce the cases of HIV and teen pregnancy in high risk populations through education and outreach specifically serving adult Latino and Asian Pacific Islander communities, and teen immigrant, refugee and low-income populations.

**Did you know?** *Neighborhood House has the only HIV/AIDS outreach and education programs for Latino and Asian Pacific Islander communities in the state.*

# Participant Snapshot

## A Comprehensive Approach to Moving from “Survive to Thrive”

After only two months in the United States, Zema\* enrolled in the Adult Education programs at the Neighborhood House. During her English Language Learning (ELL) class, a staff member spoke about additional services available through the Basic Needs program. Excited to put nutritious foods on her family’s table, Zema immediately began seeking healthy food and resources. Working with a staff member, she applied for and received WIC (Women Infant & Children – a food program) and she was awarded a \$400 grant by Energy Assistance to help pay her bills while working toward self-sufficiency. She was given a car seat from East Side Family Center so she can safely use transportation. Zema continues to take English classes and encourages her fellow immigrant and refugee classmates to also participate in additional programs at Neighborhood House, helping participants move from “survive to thrive.”



*\* Name changed*

## Our Programs: Youth Leadership

# Participant Snapshot

## Setting the Pace for Healthy Living



Star\* is a 13-year-old girl born and raised on the West Side of St. Paul. The eldest daughter to a single mother with four younger brothers, she was forced

to take on many maternal responsibilities early in life but she was not prepared to become a mother herself. In 2010, she was fearful that she might be pregnant, after having unprotected sex with her boyfriend, who was equally afraid when she missed her period. Together, they went to West Side Community Health Services, also known as La Clinica, and she was given a pregnancy test, which was negative. After a big sigh of relief, Star attended the Neighborhood House Teen Pregnancy Prevention class through the Health Access program, where she gained knowledge about safe sex, to avoid any additional pregnancy scares and to prevent the spread of diseases. She has expanded her network, to include relationships with adults she trusts and with whom she can talk about sexual health topics, giving her the power to make educated decisions about her life and her future.

*\* Name changed*

## Youth Outcomes after using our Programs

- **80%** have a positive attitude toward school
- **81%** are able to manage peer pressure
- **84%** increased respect for persons different from themselves



**College Access** teaches literacy and the life skills necessary for gaining economic self-sufficiency and creating future opportunities for youth and adult learners and their families.

## **NEW APPROACH, MORE STUDENTS SERVED**

In 2010, the College Access program shifted from a drop-in center model to a targeted outreach model, more than doubling the number of participants served.

**Did you know?** *Neighborhood House offers the only local College Access program which includes a focus on adults.*

**Youth Leadership** develops life skills, positive self-esteem and resilience in our young people.

## **EXPLORING THE ARTS**

Arts programming was the most popular in 2010, **over 185 youth participated in: Aztec Dance, Spoken Word, Digital Music, Hip-hop, and Folklore.**

## **Gang Reduction & Intervention Program (GRIP)**

Empowers youth to leave or avoid gang life, helping them develop a positive self-identity and hopeful vision for the future.

## **SECOND CHANCES**

97% of GRIP participants DID NOT relapse back into gang life, making positive life choices.



# Cultural Proficiency Workshops



## Cultural Proficiency Workshops

provide organizations across the state with key competencies to thrive in diverse communities, offering ... relevant, timely

information to effectively navigate an ever-changing, ever-expanding cultural landscape.

## A MINNESOTA LEADER ON CULTURAL UNDERSTANDING

Over 100 internal and external workshops were held on-site at Neighborhood House and on-location at partner sites, discussing Somali, Hmong, Ethiopian/ Oromo, KaRen, Latino and American Indian cultures.

## The East Side Family Center

**The East Side Family Center (ESFC)** values and strengthens the capacity of Saint Paul's East Side communities, cultures and families, to help healthy, nurtured children achieve their full potential and become active, contributing members of the community.

## ADOPTION OF ESFC, EFFECTIVE 2011

Effective January 1, 2011, the adoption of ESFC meant 11



new staff members, expanded geographical service area to include the East Side of Saint Paul, and greatly enhanced skills and ability to meet housing needs.

# The Wellstone Center

## The Wellstone Center

is a contemporary 93,000 square foot facility made of both new and recycled



Copyright Dana Wheelock 2006

materials, featuring twenty unique meeting and event spaces available for rent for community gatherings.

## WELCOMING GUESTS FOR MEETINGS AND SPECIAL EVENTS

In 2010, over 7,000 room rentals resulted in more than 133,000 individuals using The Wellstone Center as a community gathering space for conferences, meetings, special events, theater performances, concerts, and more.

## Volunteerism

**Volunteerism** enables our organization to function, thanks to the passion of both individual and group volunteers. Opportunities range from working weekly in the food shelf, to tutoring during the school year, to helping in the garden. Our volunteers make enormous impact in the lives of participants and staff and we are grateful for their involvement.

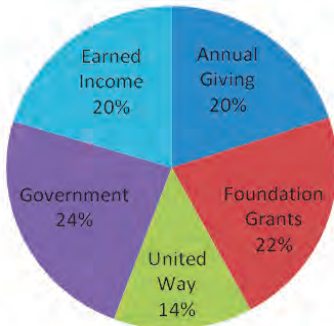
## VOLUNTEERS ARE THE LIFE-BLOOD OF OUR ORGANIZATION

Over 1,000 volunteers contributed nearly 50,000 hours of time, a value of more than \$971,000!



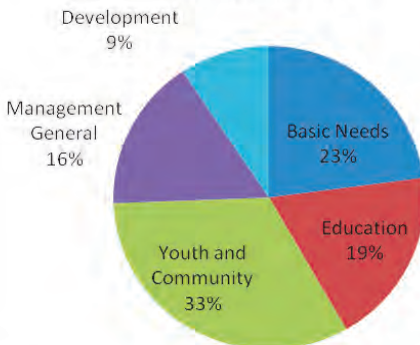
# Financial Summary

## REVENUES



**Did you know?** *75% of agency expenditures directly support community services and programs at Neighborhood House.*

## EXPENSES



**NEIGHBORHOOD HOUSE**  
**Statement of Activities and Change in Net Assets**

*For the Year Ended December 31, 2010*

**Revenue**

Annual Giving	\$ 831,835
Foundation Grants	\$ 920,636
United Way	\$ 564,134
Government	\$ 996,643
Earned Income	\$ 847,579
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	\$ 4,160,827

**Expenses**

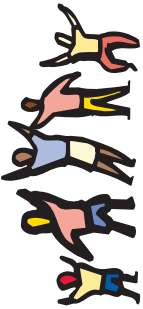
Basic Needs	\$ 1,140,656
Education	\$ 936,890
Youth and Community	\$ 1,625,190
Management General	\$ 806,946
Development	\$ 466,666
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	\$ 4,976,348

Change in net assets	\$ (815,521)
Net Assets, beginning of year	\$ 16,071,214
Net Assets, end of year	\$ 15,505,284

**Statement of Financial Position**

Total Assets*	\$ 15,779,759
Total Liabilities	\$ 274,475
Total Net Assets	\$ 15,505,284
Total Liabilities and Net Assets	\$ 15,779,759

\* The facility, representing 76% of assets,  
will depreciate annually with net assets until 2035.



**Neighborhood House™**

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Saint Paul, MN 55107-2360

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